

**AHCCCS Contractor Operations Manual (ACOM) and AHCCCS Medical Policy Manual (AMPM) Policies Published to the AHCCCS website
since 07-26-18 – 10-23-18 Tribal Consultation**

AHCCCS CONTRACTOR OPERATIONS MANUAL (ACOM)			
	POLICIES	CONSULTATION/COMMENT PERIOD	PUBLISHED DATE
1.	ACOM 100, AHCCCS CONTRACTOR OPERATIONS MANUAL OVERVIEW Revisions: ACOM Revision Memo	06/29/18 – 8/13/18	Approved Not Yet Effective 08/14/18
2.	ACOM 101, MARKETING Revisions: ACOM Revision Memo	06/29/18 – 8/13/18	Approved Not Yet Effective 08/14/18
3.	ACOM 106, CERTIFICATION OF MEDICARE ADVANTAGE ORGANIZATIONS SERVING DUAL ELIGIBLE MEMBERS Revisions: ACOM Revision Memo	06/08/18 – 07/23/18	Approved Not Yet Effective 08/14/18
4.	ACOM 107, STATE-CONTRACTED MEDICARE ADVANTAGE ORGANIZATION DUAL ELIGIBLE SPECIAL NEEDS PLANS Revisions: ACOM Revision Memo	06/08/18 – 07/23/18	Approved Not Yet Effective 08/14/18
5.	ACOM 415, PROVIDER NETWORK DEVELOPMENT AND MANAGEMENT PLAN; PERIODIC NETWORK REPORTING REQUIREMENTS Revisions: ACOM Revision Memo	06/25/18 – 08/09/18	08/14/18
6.	ACOM 424, VERIFICATION OF RECEIPT OF PAID SERVICES Revisions: ACOM Revision Memo	Not Applicable	08/14/18
7.	ACOM 406, MEMBER HANDBOOK AND PROVIDER DIRECTORY Revisions: ACOM Revision Memo	04/19/18 – 06/03/18	09/06/18
8.	ACOM 436, NETWORK STANDARDS Revisions: ACOM Revision Memo	04/13/18 – 05/28/18	09/06/18
9.	ACOM 402, MEMBER TRANSITION FOR ANNUAL ENROLLMENT CHOICE AND ELIGIBILITY CHANGES Revisions: ACOM Revision Memo	04/19/18 – 06/03/18	09/06/18
10.	ACOM 404, CONTRACTOR WEBSITE AND MEMBER INFORMATION Revisions: ACOM Revision Memo	04/19/18 – 06/03/18	09/06/18
11.	ACOM 407, WORKFORCE DEVELOPMENT Revisions: ACOM Revision Memo	05/24/18 – 07/07/18	09/06/18

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12.	ACOM 408, SANCTIONS Revisions: ACOM Revision Memo	Not Applicable	09/06/18
13.	ACOM 413, GAP IN CRITICAL SERVICES Revisions: ACOM Revision Memo	Not Applicable	09/06/18
14.	ACOM 415, PROVIDER NETWORK DEVELOPMENT AND MANAGEMENT PLAN; PERIODIC NETWORK REPORTING REQUIREMENTS Revisions: ACOM Revision Memo	06/25/18 – 08/09/18	09/06/18
15.	ACOM 416, PROVIDER INFORMATION Revisions: ACOM Revision Memo	04/11/18 – 05/25/18	09/06/18
16.	ACOM 425, SOCIAL NETWORKING Revisions: ACOM Revision Memo	Not Applicable	09/06/18
17.	ACOM 426, CHILDREN’S REHABILITATIVE SERVICES REFERRALS, ENROLLMENT, AND COVERAGE Revisions: ACOM Revision Memo	03/15/18 -- 04/29/18	09/06/18
18.	ACOM 431, COPAYMENT Revisions: ACOM Revision Memo	Not Applicable	09/06/18
19.	ACOM 432, BENEFIT COORDINATION AND FISCAL RESPONSIBILITY FOR BEHAVIORAL HEALTH SERVICES AND PHYSICAL HEALTH SERVICES Revisions: ACOM Revision Memo	03/09/18 – 04/23/18	09/06/18
20.	ACOM 440, MANAGED CARE EXPIRATION OR TERMINATION OF CONTRACT Revisions: ACOM Revision Memo	Not Applicable	09/06/18
21.	ACOM 442, MEMBER WITH A SERIOUS MENTAL ILLNESS’ REQUEST TO OPT OUT FROM A REGIONAL BEHAVIORAL HEALTH AUTHORITY TO AN AHCCCS COMPLETE CARE CONTRACTOR Revisions: ACOM Revision Memo	03/15/18 – 04/29/18	09/06/18
22.	ACOM 445, SUBMISSION OF REQUEST FOR HEARING DOCUMENTS Revisions: ACOM Revision Memo	Not Applicable	09/06/18
23.	ACOM 449, BEHAVIORAL HEALTH SERVICES FOR CHILDREN IN DEPARTMENT OF CHILD SAFETY CUSTODY AND ADOPTED CHILDREN Revisions: ACOM Revision Memo	Not Applicable	09/06/18

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24.	ACOM 302A CYE 11 – 18, PPC RECONCILIATION ALTCS E/PD CONTRACTORS Revisions: ACOM Revision Memo	Not Applicable	09/19/18
25.	ACOM 303, HOME AND COMMUNITY BASED SERVICES RECONCILIATION Revisions: ACOM Revision Memo	Not Applicable	09/19/18
26.	ACOM 310, DELIVERY SUPPLEMENT PAYMENT Revisions: ACOM Revision Memo	Not Applicable	09/19/18
27.	ACOM 412, CLAIMS RECOUPMENT Revisions: ACOM Revision Memo	Not Applicable	10/16/18
28.	ACOM 435, TELEPHONE PERFORMANCE STANDARDS AND REPORTING Revisions: ACOM Revision Memo	Not Applicable	10/16/18
29.	ACOM 439, MATERIAL CHANGES PROVIDER NETWORK AND BUSINESS OPERATIONS Revisions: ACOM Revision Memo	08/07/18 – 09/21/18	10/16/18

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AHCCCS MEDICAL POLICY MANUAL (AMPM)			
POLICIES		CONSULT/COMMENT PERIOD	PUBLISHED DATE
1.	AMPM 670, FEDERALLY QUALIFIED HEALTHCARE CENTERS (FQHC) AND RURAL HEALTH CLINICS (RHC) REIMBURSEMENT Revisions: AMPM Revision Memo	06/29/18 – 8/13/18	8/14/18
2.	AMPM 1620-J, OUT-OF-STATE PLACEMENT STANDARD Revisions: AMPM Revision Memo	06/19/18 – 08/03/18	8/14/18
3.	AMPM 1620-K, SKILLED NURSING NEED STANDARD Revisions: AMPM Revision Memo	06/14/18 – 7/29/18	8/14/18
4.	AMPM 1620-M, CONTRACTOR CHANGE STANDARD Revisions: AMPM Revision Memo	06/14/18 – 7/29/18	8/14/18
5.	AMPM 1620-N, SERVICE STANDARD CLOSURE Revisions: AMPM Revision Memo	06/14/18 – 7/29/18	8/14/18
6.	AMPM 1640, TARGETED CASE MANAGEMENT STANDARDS Revisions: AMPM Revision Memo	06/21/18 – 08/03/18	8/14/18
7.	AMPM 100, AHCCCS MEDICAL POLICY MANUAL OVERVIEW Revisions: AMPM Revision Memo	06/29/18 – 8/13/18	Approved Not Yet Effective 8/14/18
8.	AMPM 310-F, EMERGENCY MEDICAL SERVICES Revisions: AMPM Revision Memo	06/21/18 – 08/03/18	Approved Not Yet Effective 8/14/18
9.	AMPM 310-G, RESERVED Revisions: AMPM Revision Memo	Not Applicable	Approved Not Yet Effective 8/14/18
10.	AMPM 310-K, HOSPITAL INPATIENT SERVICES Revisions: AMPM Revision Memo	06/29/18 – 8/13/18	Approved Not Yet Effective 8/14/18
11.	AMPM 320-F, RESERVED Revisions: AMPM Revision Memo	Not Applicable	Approved Not Yet Effective 8/14/18

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	POLICIES	CONSULT/COMMENT PERIOD	PUBLISHED DATE
12.	AMPM 400-1, RESERVED Revisions: AMPM Revision Memo	Not Applicable	Approved Not Yet Effective 8/14/18
13.	AMPM 431, ORAL HEALTH FOR EPSDT AGED MEMBERS Revisions: AMPM Revision Memo	06/08/18 – 07/23/18	Approved Not Yet Effective 8/14/18
14.	AMPM 520, MEMBER TRANSITIONS Revisions: AMPM Revision Memo	06/08/18 – 07/23/18	Approved Not Yet Effective 8/14/18
15.	AMPM 640, ADVANCE DIRECTIVES Revisions: AMPM Revision Memo	06/29/18 – 8/13/18	Approved Not Yet Effective 8/14/18
16.	AMPM 660, OPIOID TREATMENT PROGRAM MID-LEVEL EXEMPTION Revisions: AMPM Revision Memo	06/08/18 – 07/23/18	Approved Not Yet Effective 8/14/18
17.	AMPM 962, REPORTING, AND MONITORING OF SECLUSION AND RESTRAINT Revisions: AMPM Revision Memo	06/18/18 – 08/02/18	Approved Not Yet Effective 8/14/18
18.	AMPM 963, PEER AND RECOVERY SUPPORT TRAINING, CREDENTIALING AND SUPERVISION REQUIREMENTS Revisions: AMPM Revision Memo	06/19/18 – 08/03/18	Approved Not Yet Effective 8/14/18
19.	AMPM PARENT/FAMILY SUPPORT PROVIDER TRAINING, CREDENTIALING, AND SUPERVISION REQUIREMENTS Revisions: AMPM Revision Memo	06/14/18 – 7/29/18	Approved Not Yet Effective 8/14/18
20.	AMPM 1010, MEDICAL MANAGEMENT ADMINISTRATIVE REQUIREMENTS Revisions: AMPM Revision Memo	06/29/18 – 08/13/18	Approved Not Yet Effective 8/14/18

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	POLICIES	CONSULT/COMMENT PERIOD	PUBLISHED DATE
21.	AMPM 1040, OUTREACH, ENGAGEMENT, AND RE-ENGAGEMENT FOR BEHAVIORAL HEALTH Revisions: AMPM Revision Memo	06/14/18 – 07/29/18	Approved Not Yet Effective 8/14/18
22.	AMPM 320-O, BEHAVIORAL HEALTH ASSESSMENTS AND TREATMENT/SERVICE PLANNING Revisions: AMPM Revision Memo	Not Applicable	09/28/18
23.	AMPM 400-2C, DENTAL PLAN AND EVALUATION CHECKLIST Revisions: AMPM Revision Memo	Not Applicable	09/28/18
24.	AMPM 400-3, AHCCCS MATERNAL CHILD HEALTH/EPSDT MEMBER OUTREACH Revisions: AMPM Revision Memo	07/05/18 – 08/19/18	09/28/18
25.	AMPM 1020, MEDICAL MANAGEMENT SCOPE AND COMPONENTS Revisions: AMPM Revision Memo	07/12/18 – 08/26/18	09/28/18
26.	AMPM 1240-G, HOME HEALTH SERVICES Revisions: AMPM Revision Memo	07/19/18 – 08/02/18	09/28/18
27.	AMPM 300, RESERVED Revisions: AMPM Revision Memo	Not Applicable	09/28/18
28.	AMPM 300-2A, AHCCCS COVERED SERVICES BEHAVIORAL HEALTH Revisions: AMPM Revision Memo	Not Applicable	09/28/18
29.	AMPM 300-3A, RESERVED Revisions: AMPM Revision Memo	Not Applicable	09/28/18
30.	AMPM 300-3B, RESERVED Revisions: AMPM Revision Memo	Not Applicable	09/28/18
31.	AMPM 310-1, RESERVED Revisions: AMPM Revision Memo	Not Applicable	09/28/18
32.	AMPM 310-D1, DENTAL SERVICES FOR MEMBERS 21 YEARS OF AGE AND OLDER Revisions: AMPM Revision Memo	Not Applicable	09/28/18

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33.	AMPM 310-HH, END OF LIFE CARE AND ADVANCE CARE PLANNING Revisions: AMPM Revision Memo	Not Applicable	09/28/18
34.	AMPM 310-I, HOME HEALTH SERVICES Revisions: AMPM Revision Memo	Not Applicable	09/28/18
35.	AMPM 310-N, LABORATORY Revisions: AMPM Revision Memo	Not Applicable	09/28/18
36.	AMPM 310-P, MEDICAL SUPPLIES, DURABLE MEDICAL EQUIPMENT AND ORTHOTIC-PROSTHETIC DEVICES Revisions: AMPM Revision Memo	Not Applicable	09/28/18
37.	AMPM 310-S, OBSERVATION SERVICES Revisions: AMPM Revision Memo	Not Applicable	09/28/18
38.	AMPM 310-V, PRESCRIPTION MEDICATIONS/PHARMACY SERVICES Revisions: AMPM Revision Memo	Not Applicable	09/28/18
39.	AMPM 310-X, OCCUPATIONAL, PHYSICAL, AND SPEECH THERAPIES Revisions: AMPM Revision Memo	Not Applicable	09/28/18
40.	AMPM 310-JJ, ORTHOTIC AND PROSTHETIC DEVICES Revisions: AMPM Revision Memo	Not Applicable	09/28/18
41.	AMPM 320-B, AHCCCS MEMBER PARTICIPATION IN EXPERIMENTAL SERVICES Revisions: AMPM Revision Memo	Not Applicable	09/28/18
42.	AMPM 320-E, RESERVED Revisions: AMPM Revision Memo	Not Applicable	09/28/18
43.	AMPM 320-G, LUNG VOLUME REDUCTION SURGERY Revisions: AMPM Revision Memo	Not Applicable	09/28/18
44.	AMPM 320-M, MEDICAL MARIJUANA Revisions: AMPM Revision Memo	Not Applicable	09/28/18
45.	AMPM 320-N, HEPATITIS C (HCV) PRIOR AUTHORIZATION REQUIREMENTS FOR DIRECT ACTING ANTIVIRAL MEDICATION TREATMENT Revisions: AMPM Revision Memo	Not Applicable	09/28/18

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46.	AMPM 530, MEMBER TRANSFERS BETWEEN FACILITIES Revisions: AMPM Revision Memo	Not Applicable	09/28/18
47.	AMPM 560, CHILDREN'S REHABILITATIVE SERVICES CARE COORDINATION AND SERVICE PLAN MANAGEMENT Revisions: AMPM Revision Memo	05/04/18 – 6/18/18	09/28/18
48.	AMPM 1620-I, HIGH COST BEHAVIORAL HEALTH REINSURANCE STANDARD Revisions: AMPM Revision Memo	07/24/18 – 09/07/18	09/28/18
49.	AMPM EXHIBIT 1620-19, SERVICES INCLUDED IN HIGH COST BEHAVIORAL HEALTH REINSURANCE CALCULATION Revisions: AMPM Revision Memo	07/24/18 – 09/07/18	09/28/18
50.	AMPM EXHIBIT 1620-6, HIGH COST BEHAVIORAL HEALTH REINSURANCE FORM Revisions: AMPM Revision Memo	07/24/18 – 09/07/18	09/28/18
51.	AMPM APPENDIX E, RESERVED Revisions: AMPM Revision Memo	Not Applicable	09/28/18
52.	AMPM APPENDIX F, RESERVED Revisions: AMPM Revision Memo	Not Applicable	09/28/18
53.	AMPM APPENDIX J, RESERVED Revisions: AMPM Revision Memo	Not Applicable	09/28/18
54.	AMPM 310-A, RESERVED Revisions: AMPM Revision Memo	Not Applicable	09/28/18
55.	AMPM 310-E, RESERVED Revisions: AMPM Revision Memo	Not Applicable	09/28/18
56.	AMPM 310-H, RESERVED Revisions: AMPM Revision Memo	Not Applicable	09/28/18
57.	AMPM 310-O, RESERVED Revisions: AMPM Revision Memo	Not Applicable	09/28/18
58.	AMPM 310-T, RESERVED Revisions: AMPM Revision Memo	Not Applicable	09/28/18

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59.	AMPM 310-W, RESERVED Revisions: AMPM Revision Memo	Not Applicable	09/28/18
60.	AMPM 310-Y, RESERVED Revisions: AMPM Revision Memo	Not Applicable	09/28/18
61.	AMPM 310-CC, RESERVED Revisions: AMPM Revision Memo	Not Applicable	09/28/18
62.	AMPM 320-A, RESERVED Revisions: AMPM Revision Memo	Not Applicable	09/28/18
63.	AMPM 320-K, RESERVED Revisions: AMPM Revision Memo	Not Applicable	09/28/18
64.	AMPM 420, FAMILY PLANNING Revisions: AMPM Revision Memo	Not Applicable	09/28/18
65.	AMPM 800, RESERVED Revisions: AMPM Revision Memo	Not Applicable	09/28/18
66.	AMPM 900, RESERVED Revisions: AMPM Revision Memo	Not Applicable	09/28/18
67.	AMPM 930, RESERVED Revisions: AMPM Revision Memo	Not Applicable	09/28/18
68.	AMPM 961-C, COMMUNITY SERVICE AGENCIES Revisions: AMPM Revision Memo	Not Applicable	09/28/18
69.	AMPM 964, PARENT/FAMILY SUPPORT PROVIDER TRAINING, CREDENTIALING, AND SUPERVISION REQUIREMENTS Revisions: AMPM Revision Memo	06/14/18 – 07/29/18	09/28/18
70.	AMPM 970, PERFORMANCE MEASURES Revisions: AMPM Revision Memo	Not Applicable	09/28/18
71.	AMPM 980, PERFORMANCE IMPROVEMENT PROJECTS Revisions: AMPM Revision Memo	04/19/18 – 06/03/18	09/28/18

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72.	AMPM 1000, RESERVED Revisions: AMPM Revision Memo	Not Applicable	09/28/18
73.	AMPM 1600, RESERVED Revisions: AMPM Revision Memo	Not Applicable	09/28/18
74.	AMPM 320-R, SPECIAL ASSISTANCE FOR MEMBERS WITH SERIOUS MENTAL ILLNESS Revisions: AMPM Revision Memo	08/17/18 – 10/01/18	10/04/18
75.	AMPM 510, PRIMARY CARE PROVIDERS Revisions: AMPM Revision Memo	08/09/18 – 09/23/18	10/04/18